

Litigation Firm Opens Goldmine of Knowledge Locked in Email

Although many mid-size law firms use robust processes and technology to manage their documents, few have addressed managing their trove of email. One Seattle-based litigation firm is different.

“Our clients include national insurance companies and municipalities. We come up against some of the largest law firms in the country” says the firm’s administrator. Tapping into the firm’s email has been key to the firm’s success.

Seven years ago, the firm invested in a state-of-the-art system to store and manage their Outlook folders, but, as the volume of email grew, it became increasingly difficult for the attorneys and staff to easily find information. Enter MetaJure ILLUMINATE.

MetaJure ILLUMINATE leveraged the system the firm already had, indexing all of the information in place, so there was no need to move the email files or change the storage system. Using powerful search algorithms, ILLUMINATE gave the lawyers and staff immediate access to all of its emails and provided an easy and scalable solution into the future.

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Law Firm IT Director

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